



Persnickety Pet Grooming LLC
Professional Mobile Dog & Cat
Grooming Services
303.564.8566
www.persnicketypetgrooming.com

Service Agreement

Every animal has a unique personality and disposition. Each individual animal also has unique needs. Because of this, every animal needs to be groomed differently. Grooming a pet is inherently dangerous due to the combination of sharp equipment needed to groom your pet and sudden, unexpected movement pets can make. Due to the unique nature of pet grooming, the client releases Deanne Stowers, Persnickety Pet Grooming LLC, its agents, officers, sub-contractors, and employees from any and all liabilities, financial, and otherwise, for injuries or damage to the Client, the Client's pet, or any other property of the Client, which arise in any way from services and/or products provided by or as a consequence of the Client's association with Persnickety Pet Grooming LLC.

The Client assumes all liabilities, financial and otherwise, for the behavior and health of their pet. In consideration of the services rendered by Persnickety Pet Grooming LLC, the Client waives any and all claims, actions, or demands of any nature, foreseen or unforeseen, against Persnickety Pet Grooming LLC relating to the care, control, health, and/or safety of the Client's pet arising during or after services are performed by Persnickety Pet Grooming LLC. Persnickety Pet Grooming LLC is not responsible for the escape or loss of any pet(s). The Client understands it is possible even for vaccinated pets to become ill with an infectious disease despite being vaccinated, and this is not due to any circumstance or condition related to Persnickety Pet Grooming LLC. Persnickety Pet Grooming LLC is not responsible for any allergic reactions resulting from the use of any products. The Client also agrees to disclose the use or application of any chemical products (such as flea & tick treatments) on the pet before the time of service.

The Client understands that Persnickety Pet Grooming LLC has the right to refuse service at any time for any reason. The Client understands that if their pet has a history of, or repeatedly demonstrates aggression or biting of humans or other animals, they are required to notify Persnickety Pet Grooming LLC before services are rendered. To ensure the safety of the groomer and prevent a pet from injuring themselves, a muzzle may be used if deemed necessary by the groomer. If a pet injures the groomer with a vicious or aggressive bite or attack, the Client agrees to take full responsibility and will be held liable for the expenses related to the treatment of the groomer's injuries. The Client also understands that all bites will be reported to the local authorities as required by law. If at any time during the grooming process the groomer determines for any reason the grooming process should be discontinued, the Client agrees to pay all charges.

The Client grants permission for Persnickety Pet Grooming LLC, to obtain medical treatment for their pet(s), should it become necessary. This treatment may occur at any veterinary clinic selected by Persnickety Pet Grooming LLC. The Client agrees to pay all costs associated with emergency medical treatment. The Client also agrees to allow Persnickety Pet Grooming LLC, to treat minor cuts, nicks, burns, or injuries at the time of the occurrence if those injuries are determined by the groomer to not require special vet care. The groomer is not a veterinarian. All advice given is strictly personal opinion.

The Client is aware that if the coat on their pet(s) is in a matted condition, the pet(s) may not be able to receive the style of cut the Client is requesting. If the matting is severe, brushing the coat out may be too stressful and painful for the pet. In this case, a shave down may be required. The Client is aware that many skin conditions (including but not limited to bruising, lesions, open sores, maggot or other parasite infestations, scabbing, hair loss, fungal infections, hot spots, etc.) are the result of a matted coat, and it is impossible for any groomer to know what condition the skin may be in underneath a matted coat. If a condition is discovered during the grooming process, the groomer will make the Client aware of this condition at the conclusion of the service. The Client will not hold the groomer or Persnickety Pet Grooming LLC liable for any condition or injury related to a matted coat, or the removal of such. The Client understands a matted pet(s) is at greater risk of injury during the grooming process.

The Client agrees Persnickety Pet Grooming LLC is not responsible for skin changes or coat re-growth or changes after the grooming service. The groomer and Persnickety Pet Grooming LLC advise against shaving a double coat due to the risk of poor or no re-growth, as well as coat quality changes and other unknown issues.

The Client agrees the process of grooming may become stressful for their pet, both physically and mentally, especially in pets with known or unknown medical conditions. The stress of grooming may cause latent, unknown, active or inactive conditions to become active or inflamed and can result in illness, seizures, or the death of their pet. Although Persnickety Pet Grooming LLC will take responsible care in the grooming of their pet(s); the Client acknowledges that the stress of grooming may initiate or exacerbate medical problems in their pet. The Client agrees not to hold the groomer or Persnickety Pet Grooming LLC responsible for any reactions their pet(s) may have to the grooming process. Persnickety Pet Grooming LLC is not responsible for any pre-existing medical conditions, known or unknown, or the aggravation of those conditions.

The Client agrees they are legally able to make decisions on behalf of the pet(s) being serviced by Persnickety Pet Grooming LLC. The pet(s) must not have been exposed to distemper, rabies, or parvovirus within thirty (30) days preceding any services received, and each pet has been inoculated as required by Colorado State Law. The Client agrees to present proof of vaccination upon request. This agreement applies to all current, past and future services provided by Persnickety Pet Grooming LLC. This agreement applies to any and all pets associated with the undersigned Client. The Client agrees to bring any known new behavioral or medical conditions to the attention of Persnickety Pet Grooming LLC before the time of service.

Any photograph(s) or video(s) taken by or sent to Persnickety Pet Grooming LLC or their associates are considered to be the property of Persnickety Pet Grooming LLC and can be used and/or reproduced in marketing and other materials without any further consent or authorization and the Client will not be entitled to any compensation for their use.

Cancellations (including rescheduled appointments) must be made at least 48 hours prior to the scheduled appointment time. Being a mobile service, Persnickety Pet Grooming LLC is limited in their ability to fill a canceled appointment with short notice. Therefore, the Client agrees to pay a \$40 cancellation fee per pet if the cancellation is within 48 hours of the scheduled appointment and Persnickety Pet Grooming LLC is unable to fill the appointment time slot. If the appointment is not cancelled and Persnickety Pet Grooming LLC arrives at the location (and previous arrangements have not been made), the client will be charged a \$55 "no-show" fee per pet.

Payment must be made at time of service. All returned checks will be assessed all associated fees with a minimum fee of \$20.

The Client understands their pet(s) will be tethered during the grooming process.

Client Name: _____

Date: _____

Client Signature: _____

Your pet is important to Persnickety Pet Grooming LLC, and we want to assure you that every effort will be made to make your pet's experience as safe, stress free and pleasant as possible!!! Thank you, we appreciate your business.